Jems User group meeting (5)

Welcome and introduction

Jems Team/ Interact office Vienna / 9.04.2024

Interact

Jems User group

Target group

Programmes that signed LA to test/use Jems

Programmes that are strongly considering using Jems

IT providers supporting programmes with Jems installation/maintenance

Meeting aims to

Inform on the state of play of the development of Jems

Exchange on the programme status regarding setting up Jems

Provide a platform to exchange on the most interesting topics

Gather feedback on the practical use of the system

Jems User group (2)

NOT goal of the meeting

- Demonstrate developed Jems features

- Provide answers for future developments in detail

- Train users

How ABOVE can be addressed outside of the meeting?

- User documentation/ video tutorials

- Q&A document
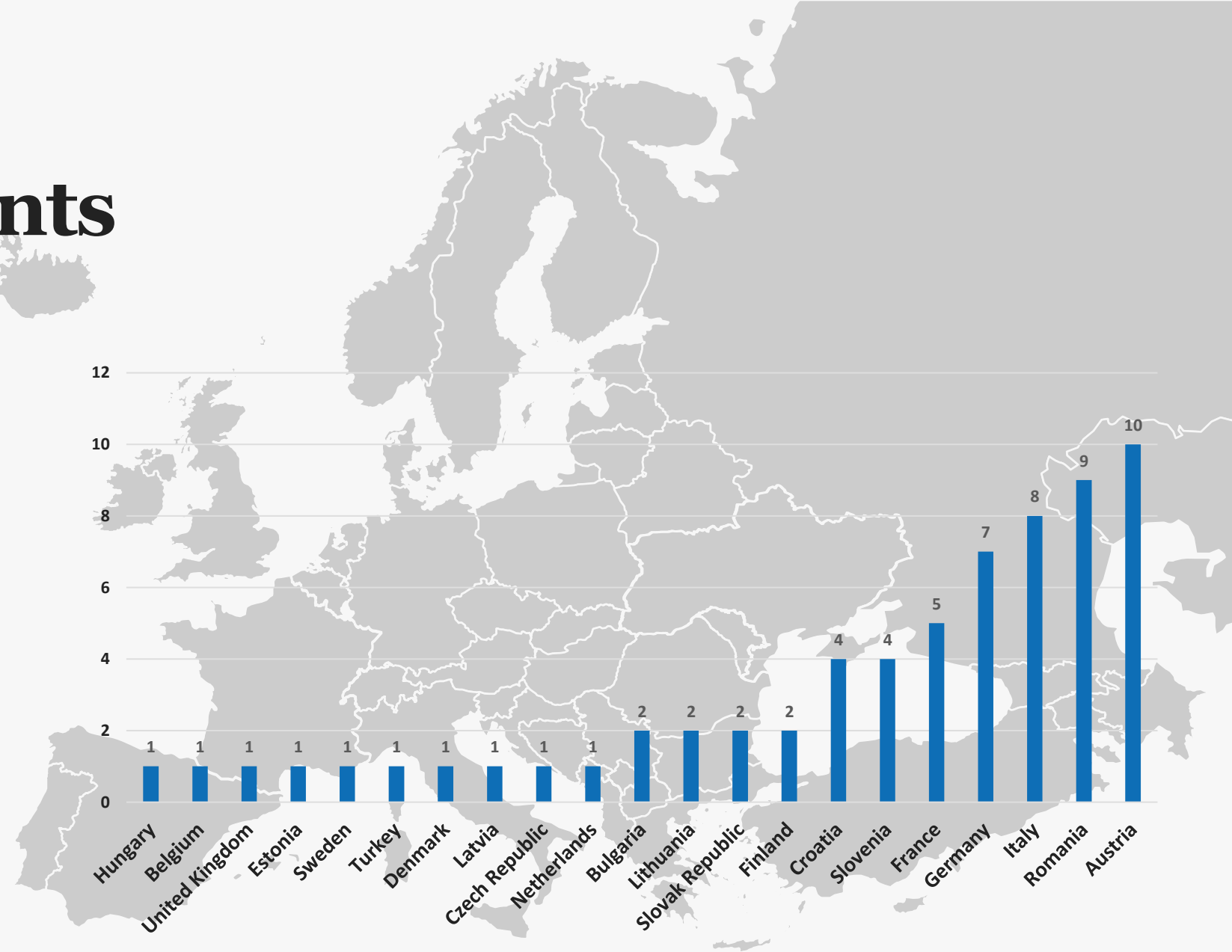
- Jems Helpdesk

- Sprint Review meetings

Participants
65

21 countries represented
45 programmes represented

Represented:
- Interact (7)
- Joint Secreateriat (28)
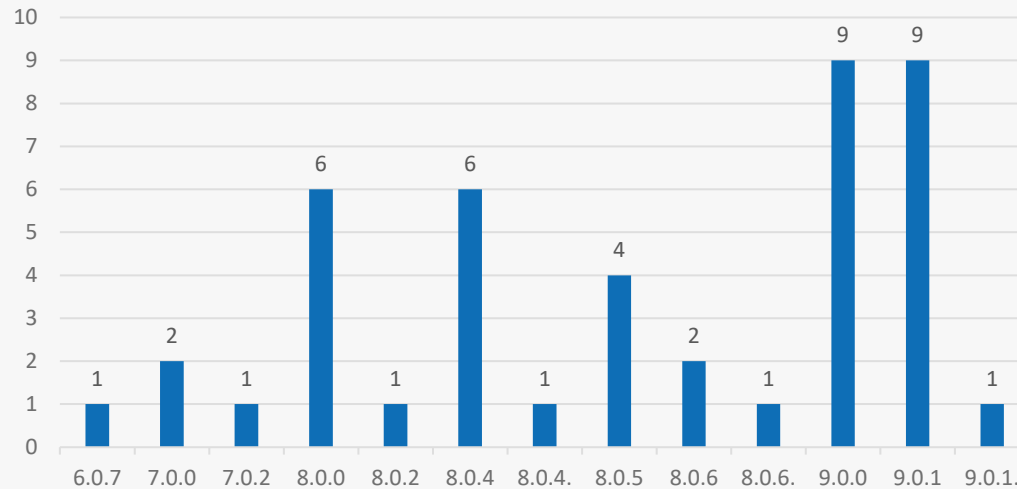- MA (25)
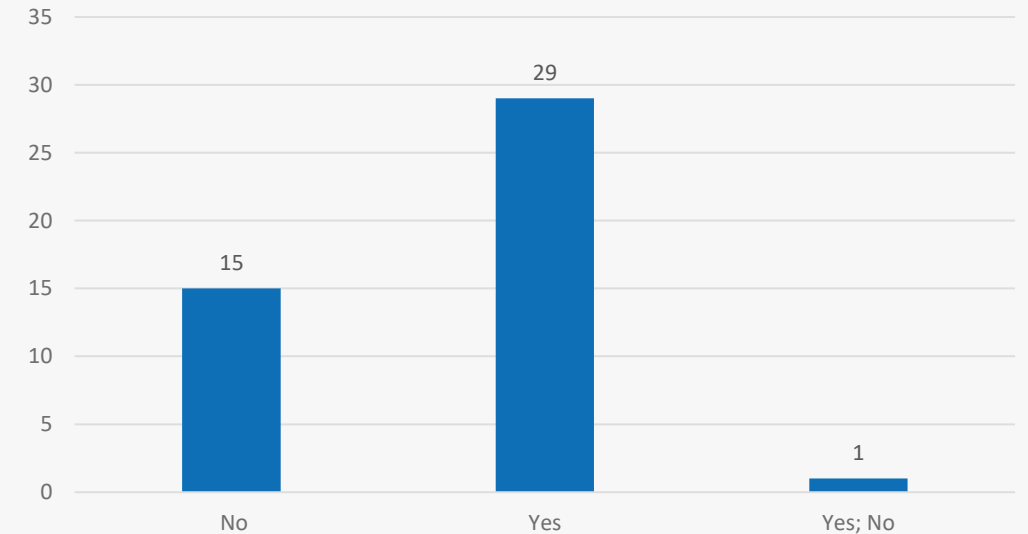- Service providers (5)

Answers from the Registration

Did your programme signed a License agreement?

38 programmes - Yes!

Which version of Jems are you currently using in production?

Do you have an IT service provider for Jems?

Which are your challenges when working with Jems

- Continual updates leading to adaptation challenges.
- Missing features from eMS, such as small text boxes.
- Challenges with reporting, analytics, export, and overviews.
- Close development planning in comparison to program planning.
- Difficulty finding IT service providers for customization needs.
- Inability to compare AF versions within Jems.
- Lack of a messaging service within Jems.
- Project management and resource allocation challenges.
- Meeting programme-specific needs.
- Upgrading MariaDB to version 10.6.
- Managing user expectations exceeding offered functionality.
- Lack of exports at project and programme levels.
- Integrating Jems into existing payment systems.

- Addressing loose ends and unfinished tasks.
- Familiarizing with Jems logic compared to eMS.
- Limited data export possibilities.
- Addressing applicant and JS concerns regarding detailed data exports.
- Managing translation changes.
- Using workarounds to meet program needs.
- Lack of user-friendliness and missing functions.
- Uncertainty about the timeline for feature releases.
- Customizing Jems to match programme needs.
- Difficulty assessing project budgets.
- Preparing own developments in a dynamic environment.
- Challenges adapting Jems to programme specificities.

Agenda

9.04.2023

01	02	03	04	05
Welcome and introduction	**State of play**	**Break (30min)**	**Additional developments: Wishlist**	~~**Main takeaways from the User satisfaction survey**~~

06	07	08	09	AFTER THE EVENT
Lunch Break	**Exchange on main challenges when working on Jems**	**Coffee Break**	**Programme own developments, demos**	**Networking Dinner**
				19:00

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Agenda

10.04.2023

01	02	03	04	05
Reconnection	**Sub-communities, exchange of practices**	**Break**	**Thematic discussions**	**Topics suggested from the Registration**

End of the event!

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Evening programme

Joint Dinner, 19:00

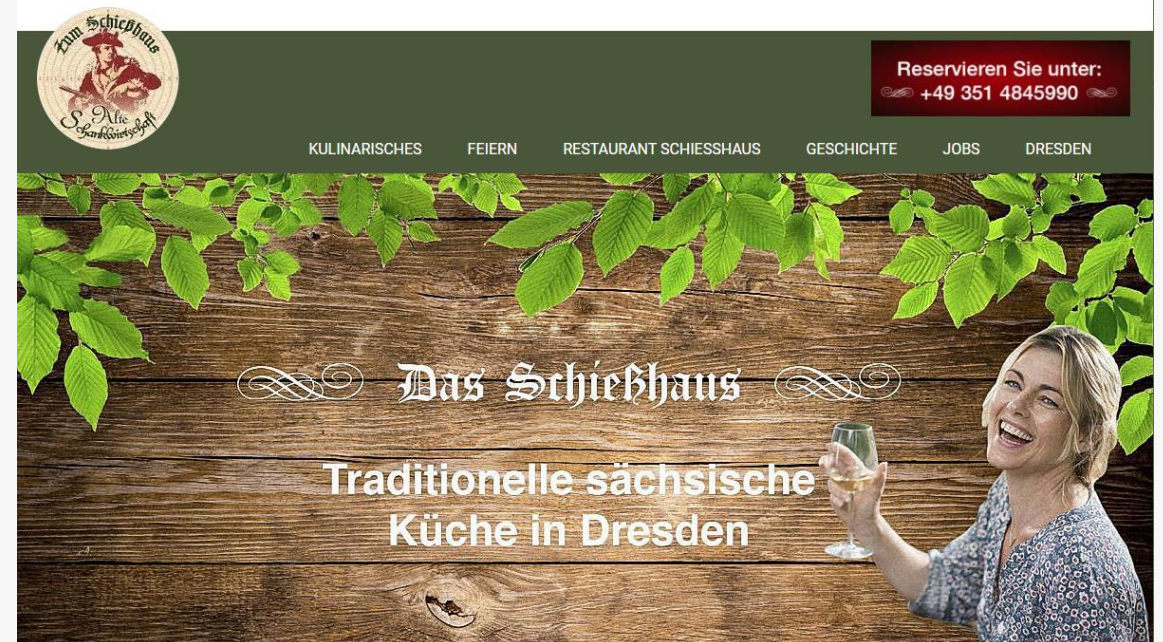**Restaurant: Zum Schießhaus**

Address:

Am Schießhaus 19
01067 Dresden

19:00 – 23.00

Are You joining?

Raise a hand!

Practicalities

All presentations will be uploaded in Thematic Network on Jems

Coffee breaks/lunch – get to know each other!

Questions and answers – after each session and Live Slido.com for questions that go beyond the scope of the particular session!

Be active!

Ice breaker

Task in groups

Collaboratively assemble a puzzle depicting a photo from last year's Jems User Group meeting in Ljubljana. The first table to complete the puzzle will receive a small present from Vienna!

Time limit:

10min!

Cooperation works

All materials will be available on:
Interact connections / MC community