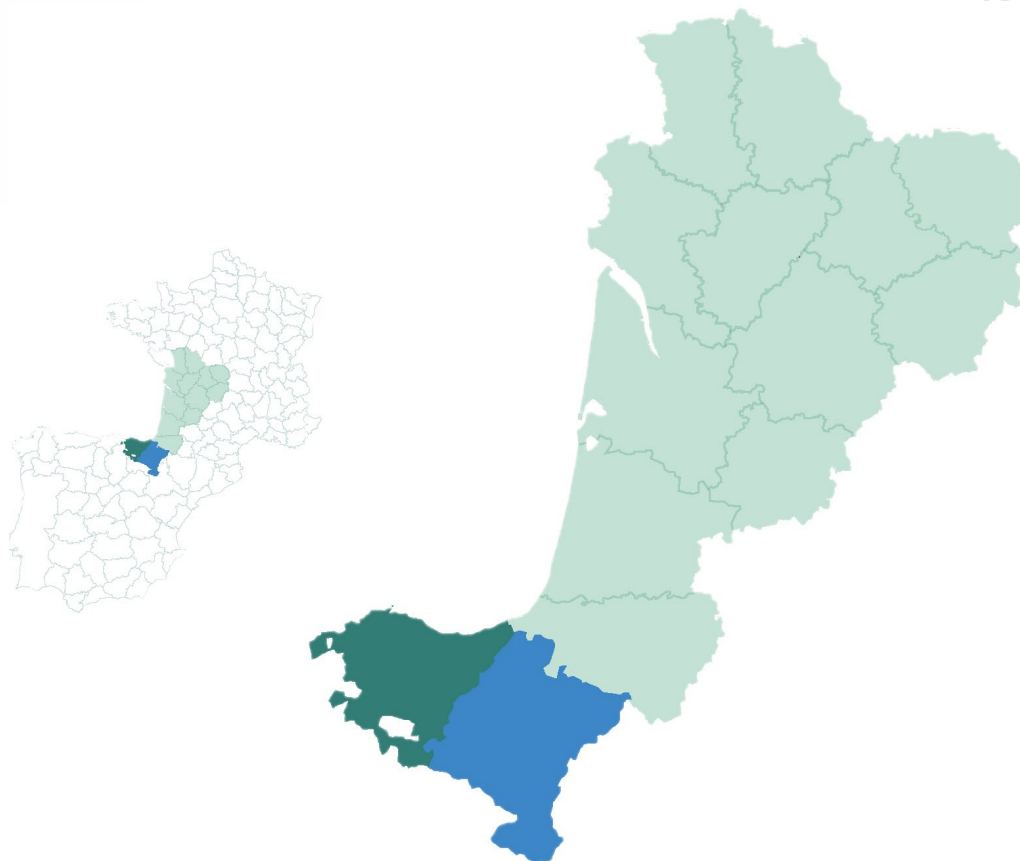


# • EURORÉGION EUROESKUALDEA EURORREGIÓN

NOUVELLE-AQUITAINE • EUSKADI • NAVARRE  
AKITANIA BERRIA • EUSKADI • NAJARROA  
NUEVA AQUITAÑA • EUSKADI • NAVARRA

## INTRODUCTION

## Territory



**100 874,7 km<sup>2</sup> (2020)**

AZALERA  
SUPERFICIE  
SUPERFICIE



**8 840 686 (2020)**

BIZTANLEAK  
HABITANTES  
HABITANTS



**88 (2020)**

BIZTANLEAK /km<sup>2</sup>  
HABITANTES /km<sup>2</sup>  
HABITANTS /km<sup>2</sup>



**3 554 000 (2020)**

ENPLEGUAK  
EMPLEOS  
EMPLOIS



**420 294 (2020)**

ENPRESAK  
EMPRESAS  
ENTREPRISES



**1 053 308(2020)**

IKASLE  
ESTUDIANTES  
ETUDIANTS



# Methodology for Resolving Challenges

The working methodology for resolving challenges corresponds to the tool that sets out the steps, procedures and tools the actors should use to deal with the different areas for improvement identified in the inventory. This working methodology is defined according to 6 phases. Each of them includes different activities for which specific methodologies and tools are deployed to make progress on the challenge.

## Phase 1 – Identify

Determine the current cross-border challenges and obstacles and those for which a solution is sought.

Activities of the phase:

- 1.1. Identify new challenges
- 1.2. Update the challenges inventory

## Phase 6 – Close

Conclude the work carried out by documenting the results and validating them.

Activities of the phase:

- 6.1. Prepare final documentation on resolution of the challenge
- 6.2. Inventory the generated documentation and update the Euroregion annual report
- 6.3. Identify and reflect on lessons learnt from the challenge
- 6.4. Organise a closure meeting and validate the work

## Phase 5 – Monitor

Evaluate and continuously monitor in order to know how the challenges are being dealt with by the mechanisms defined at the start of the process.

Activities of the phase:

- 5.1. Define mechanisms to monitor and evaluate the challenges
- 5.2. Implement the set mechanisms
- 5.3. Continually measure the envisaged scope and results

## Phase 2 – Prioritise

Arrange the previously identified challenges based on several criteria and submit the challenges to the Executive Committee for final selection.

Activities of the phase:

- 2.1. Consult citizens about challenges to prioritise
- 2.2. Define and review prioritisation criteria
- 2.3. Assess and order the challenges
- 2.4. Prepare a brief report explaining the challenges
- 2.5. Present and select challenges in the Executive Committee

## Phase 3 – Prepare

Organise specific working groups for each challenge, request previous necessary information and specify the scope and approach used to resolve the challenge via meetings with the actors.

Activities of the phase:

- 3.1 Identify and form specific working groups for each challenge
- 3.2 Organise initial meetings to determine the scope and work out the next steps

## Phase 4 – Resolve

Present a working methodology and plan that enables deployment of all actions needed to ensure the best response to the prioritised challenge.

Activities of the phase:

- 4.1. Set out a work methodology and plan in line with the scope
- 4.2. Deploy all actions from the work plan
- 4.3. Inform all actors of the actions taken

