

Procedure for hiring an external contractor to develop, operate and maintain the new www.interreg.eu website

Call for tenders

Questions and answers

This document contains the questions received from interested tenderers, and their relevant answers.

- 1. Question:** For the topic of modules, we love the idea that everything is made up of blocks. But we are not sure if you need flexibility throughout the website or only, as mentioned in the tender, on the marketing landing pages.

Answer: The modular approach applies to the whole website. However, there will be some sections or pages on the website where stricter control of which modules are available and how they can be used will apply. E.g. programme information page, open calls etc.
- 2. Question:** For the map, we have seen that you are currently using commercial software. Can we continue using the same or similar software? This would limit us to being able to customize it 100%?

Answer: As we indicate in Annex 2 – Solution Design, the Supplier shall reuse the existing Interreg map and sub sub-maps (SVG's) that can be seen on the front page of the Interreg.eu website that is currently online. The Supplier shall avoid building any user interfaces for handling the creation and maintenance of these SVG's.
- 3. Question:** In Annex 3. Prices. There is now a column with "Estimate of hours". The column is prefilled by you with the estimated amount of hours. However, it is coloured in RED, which for us indicates that it is something we should fill out? Please confirm if you expect us to fill out expected amount of hours and if so what we should base our estimates on or if we should not change that column.

Answer: No, you should not change the estimate number of hours that are indicated in the table, even if they appear red. Please, fill in only the price per hour, where it says "insert price".
- 4. Question:** My company submitted an offer to a tender for this same service that was annulled. Are the declarations annex A and B that we created and signed for the original submittal sufficient if I attach to the proposal again. Or would we need to fill out again, and re-sign both parties?

Answer: The ongoing tender follows indeed the previously circulated call for tenders that was annulled for technical reasons. Annex A Declaration about Russian Interest and Annex B Declaration on joint representative and liability are the same as in the previous process. However, we encourage you to download the documents again and fill them in again just to be sure that everything is up to date from your side.